RealityCharting®

Effective Solutions to Everyday Problems Every Time™

Our Mission: To fundamentally change the way we solve, _**eliminate**_ and _**prevent**_ principle-based problems.

Our Vision: To be recognized as THE provider for Root Cause Analysis training and Investigation – utilizing the _**Apollo RCA™ methodology**_ and _**RealityCharting® software.**_

Our Commitment: To continually improve our products and services through the _**Voice of our Clients.**_

Our Values: In our path to excellence, we will perform everything to the _**highest level of Integrity & Safety**_ in support of our Clients, Employees, Contractors, Vendors and most importantly our Community.

Company motto: Effective Solutions to Everyday Problems Every Time™.

Who is **Apollonian Publications LLC** and **RealityCharting®**?

We are the intellectual property owner of Apollo RCA™ Methodology and RealityCharting® Software. A 30+ year's proven methodology across all disciplines, functions and organizations. We are the world leader in Apollo Root Cause Analysis™ - ARCA™ and RealityCharting® training, incident analysis and corrective action program development. We provide **Training**, **Investigation** and **Consulting** services to organizations and functions ranging from government to private to corporate and across all disciplines. **RealityCharting®** addresses industrial and non-industrial issues (reactively) and opportunities (proactively) alike, regardless of the product or service being offered.

Training, Investigation and Consulting: Our business staff have more than 80 years of combined experience in institutionalizing and delivering Continuous Improvement and Corrective Action Programs. We are capable of handling even the most challenging and delicate investigations and analysis, delivering world-class service timely and effectively. We concentrate on eliminating the high risk causes while maintaining the balance around: Human and Organization Performance (HOP), Cost of Quality (COQ), Operational Excellence, Quality Management System (QMS), Technical Regulations and Standards (TR&S), Legal challenges, Simplification, and Media and Community pressures associated with Significant Events.

Training & Investigation services include:

➢ Apollo RCA™ / RealityCharting®: Overview, Introduction, Participant, Facilitator, and Advanced Facilitator
➢ Incident Response, Incident Evidence Management, and Incident Investigation Techniques
➢ Apollo RCA™/RealityCharting®: Accreditation
➢ Change Acceleration Process (CAP)
➢ Lean Six Sigma (LSS)

Consulting services include:

➢ Continuous Improvement/Corrective Action Program Development
➢ Root Cause Analysis and Risk Management Program Development
➢ Lead Incident Investigation (_**Single**_ and _**Multiple**_ event analysis) – for High Priority Incident or Major Issues.

Let us show you how you can improve your _**Earning-Per-Share**_ by lowering your Cost of Quality (COQ). All we say and do is about _**Effective Problem Solving**_.

We are **Apollonian Publications LLC** and **RealityCharting®**.

Incidents Area We Have Successfully Facilitated:

➢ EHS: Fatalities, Explosions, Chemical Release, Contamination, Lost-Time Injuries.
➢ Quality Failures and Escapes: Energy, Oil & Gas, Food & Beverage, Mining, Aerospace, Pharmaceutical.
➢ Process and Product failures: Shipping and Receiving, Invoicing, Receivable Write-Offs.
➢ Services: Shorter Processing Time, On-time and on-budget Project Analysis, and Process Simplification.

RealityCharting® utilizes the Apollo RCA™ method in all **Training**, **Investigation** and **Consulting** services. We offer courses ranging from overviews to an advanced skill builders that help our clients achieve the levels of excellence they seek. **Our** business consultants also will customize your own training program to the specific needs of your organization. Simply let us know what your needs are, and we will deliver on them for you.

Path to Excellence:

Course Offering

- 100, 200 & 300 - Apollo Root Cause Analysis™
- 400 - Apollo Root Cause Analysis™ Accreditation
- 500 - Investigation Skills
- 600 - Incident Analysis, Program Development and Services
- 701 - Change Acceleration Process
- 702 - Facilitating a Successful Meeting
- 801 - Six-Sigma/Lean Six-Sigma

Software Offering

° RealityCharting® Software (Individual License)
° RC Simplified™ Software
° RC Coach™ (on-line training)
° RC Pro™ (Enterprise License)
  - Client Installed Server Model
  - Cloud Installed Server Model (SaaS)

Apollo Root Cause Analysis™ / RealityCharting® - ARCA™:

	Target Audience
101 - Overview	Leaders and Executives
102 - Introduction	Shop Flour and Hourly Personal
201 - Participant	Analysis Team Participants
202 – Practitioner/Facilitator	RCA Leaders
203 - Advanced Facilitator	RCA Leaders and Continuous Improvement Leaders
303 - Certification and Master Certification	Continuous Improvement Leaders
404 – ARCA™ Accreditation	Investigator, Facilitator and Champion Accreditation

Incident Management / Investigation: 5 series analysis

	Target Audience
501 - Incident Response	People who discovers the incident and emergency responders.
502 - Incident Evidence Management	Supervisors and Practitioners. Those who lead and participate in Incident Response, Legal Counsel and Insurance Investigators.
503 - Incident Investigation Techniques	Those who lead and facilitate the investigation team.

Program Development & Consulting Services: 6 series courses

	Objective
✓ **Lead Incident Investigations**	• High Priority Single or Multiple Event Analysis.
✓ **Risk Management**	• Process Hazard Analysis (PHA) or HAZOP. • Audits & Program Gap Assessment.
✓ **Continuous Improvement Program Development**	• Corrective Action Program. • Cost of Quality Program including Metrics Development.
✓ **Metallurgical Testing**	• Various metal 'failure' testing.

Let us know if you have any questions about our Methodology – **Apollo RCA™** - and our Software – **RealityCharting®** – and their applications to your industry.