



# ISO/IEC 17025 Testing and Calibration Laboratories



<u>Awareness, Transition and Internal Auditor,</u>
<u>5 days Course</u>

## ISO/IEC 17025 transition and awareness and internal auditor five days course:

As per your mail we can conduct 2 **days** ISO17025:2017training program and same is conducted by myself/CEO having very rich experience of ISO 17025. For your ready reference my resume is attached herewith. The ISO 17025 FDIS standard is approved and now revised ISO/IEC 17025: 2017 standard is under publication. In this training program we are arranging workshops as well as case studies to understand the concept as well as discuss what all documents are required as per revised standard. At the end of the training we are giving training certificate for attending 1 days transition course, 2 days awareness course and 2 days internal auditor course . Also 1 copy of training handout is given for this training program. During the training further discussion on audit records, audit process and mock audit is done

### Content of ISO/IEC 17025 transition and awareness & internal auditor five days course:-

The training programme will be arranged for 5 days. The content of the programme will be as below. Our training will help you in fine tuning your system as well as improve laboratory management system. The topics are selected based on our experience and we can include any special topics required by you. The five day training is divided in below listed 3 courses

- 1. 2 days awareness course
- **2.** 1 day transition course
- 3. 2 days internal auditor

#### **Agenda of Training Program:-**

In this training program we will be taking the topics as listed below.

- 1. Introduction and overview of ISO/IEC 17025 -2017 Changes
- 2. The Requirements of ISO/IEC 17025-2017
- 3. Explain new concepts of revised standards such as
  - Risk/Opportunities Identification and Mitigation;
  - PDCA process based approach;
  - Decision Rules: and

- Principles of Impartiality
- 4. ISO 17025-2017 Documentation (Procedures and records required by the standard)
- 5. Uncertainty of measurement concept and calculation
- 6. Practical examples to calculate uncertainty of measurement
- 7. ISO/IEC 17025 Implementation steps for transition to revised standard
- 8. Accreditation Body requirements
- 9. ISO/IEC 17025-FAQ-Frequently Asked Questions
- 10. Internal audit process
- 11.Audit records
- 12. Practical mock audit and auditor role play

#### Note:

- 1. Workshops and case studies are also conducted in this session.
- 2. The auditor and auditee live auditor role play is also done for better understanding and auditor role play activity.
- 3. Additional topics can be added to meet your requirements.

# Profile: **Devang K. Jhaveri**

Devang Jhaveri is an owner and founder of the Global Manager Group of companies, a leading name in International system certification and management training. Devang is providing Management, ISO consultancy services and training since 1991 and having more than 2700 clients in more than 30 countries.

#### Education

Management graduate and Engineer with brilliant academic career.

- 1. B.E. (Textile Technology) Gold Medalist in 1987 and Masters in business administration (MBA Finance) from Gujarat University
- 2. Six sigma green belt.

web site.

3. Lead auditor for ISO 9001, ISO 14001 as well as ISO 22000 Food safety management system and auditor for ISO/IEC 17025, ISO 27001 and BS OHSAS 18001

#### **Experience**

- 1. 1987 to 1991, Executive at Denim Dept in Arvind mills for 4 yrs. Looking after Quality control and Quality Assurance for denim fabric manufacturing
- 2. 1991 to 1995, Consultant in Ahmedabad Textile Industry's Research Association (ATIRA) and helped more than 40 Atira Clients for implementation of ISO 9001. Core team member in ISO 9000 and TQM department for 4.5 years in ATIRA (1991 to 1995). Published 5 papers on ISO 9001, TQM and Quality improvement. Also worked as an Incharge of textile testing lab of ATIRA.
  - Since 1995 onward Managing Director for Global Manager Group of companies. He has helped many companies globally for ISO 9001, ISO 14001, ISO 22000, ISO/IEC 17025, BS OHSAS 18001, ISO 27001, CE Mark, 5S lean manufacturing, Good Laboratory practices, CMMI and HACCP consultancy. Also he is giving training on 40 latest management topics like 5S Lean manufacturing, Kaizen, Benchmark, six sigma, GLP (Good laboratory practices), Goal setting, quality improvement related activities etc. He has published many papers as well as been key member of team in documentation for more than 800 clients as well as worked hard to prepare ready to sue ISO documentation and training kits for more than 60 standard products through our
  - So far arranged more than 120 public training programs on ISO and management

programs in various countries as well as arranged more than 200 seminars. Due to best system implementation and fast completion of ISO/IEC 17025 activities with best suggestions considered as a preferred consultant in making the laboratory management system He has trained so far more than 10000 participants for ISO awareness and more than 300 participants for ISO 17025 certified internal auditor. He has done audits as per ISO/IEC 17025 for more than 70 laboratories as well as owner of National center for Quality Calibration (ISO/IEC 17025 accredited calibration laboratory from NABL since 2002. For ISO 17025 he had conducted number of training courses on ISO/IEC 17025 foundation, certified internal auditor, uncertainty measurement, in- house calibration, method validation etc. He has done 7 public courses in Bahrain, Qatar and Saudi Arabia on certified internal auditor and reputed name in the globe for ISO/IEC 17025 laboratory accreditation. Under his leadership more than 100 laboratories had got ISo/IEC 17025 including Aramco and Sabic , Total refinery and QChem labs like Jeddah refinery lab, Riyadh refinery lab, National Metahnol company labs (IBN Sina-Sabic), O Chem lab, NAP laboratory, Yanbu refinery, Yasref etc in petroleum refinery labs. He has also conducted public and private courses for Aramco refinery, Ministry of works( Bahrain), Alhoty etc and with his help many laboratories have got the ISO 17025 certificate like yanbu refinery, NAP laboratory( Tanjib, Aramco), Qchem, Gulf lab, Doha technical, Zee lab, Al hoty analytical, Al Jazeera laboratory, Midal cables, Buzwair, Oatar industrial laboratory.

Qatar engineering lab, etc and having experience for material testing, water, chemical, calibration, petroleum products and metal testing laboratories throughout the globe.

- He is also presenting the paper on ISO 17025 2017 changes in the Labtech in 2017 in Bahrain
- He had worked as a member of technical committee of IAS for 3 years and at present working on the board of IAS( international accreditation body in USA
- He is also core team member of preparing the document kit and training kit based on ISO/IEC 17025 FDIS and providing globally for ready to use